

Docket No.: 95-426

PATENT



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of

ARASU

Serial No.: 09/577,320

Group Art Unit: 2776

Filed: May 24, 2000

Examiner: (Not Assigned)

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER SUPPORT LINE  
ON CUSTOMER'S BEHALF AND HAVING A CUSTOMER SUPPORT  
REPRESENTATIVE CONTACT THE CUSTOMER

**INFORMATION DISCLOSURE STATEMENT**

Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

Attached is a Form PTO-1449 (PTO/SB/O8A and/or B) listing the enclosed documents.

It is respectfully requested that the Examiner consider the enclosed documents in accordance with MPEP 609 by placing the Examiner's initials in the left column of the form PTO-1449, and returning the completed form PTO-1449 to the undersigned upon the next communication from the Patent Office.

This Information Disclosure Statement is filed after three months of filing the application, but before the mailing of a first action on the merits. Should a first action on the merits have been issued on the same day or before this Information Disclosure Statement is filed, please accept this Information Disclosure Statement under Rule 97(c) and charge the requisite Rule 17(p) fee to our Deposit Account No. 50-1130 under Order No. 95-426 for which purposes this paper is submitted in duplicate.

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09/577,320  
PARASU  
Page 2

The Examiner's attention is directed to the following commonly assigned, copending application Nos. 09/480,485, filed January 11, 2000, (Attorney docket 95-409) (copy attached); 09/538,899, filed April 28, 2000, (Attorney docket 95-412) (copy attached) and 09/538,899, filed March 30, 2000, (Attorney docket 95-431) (copy attached).

This Information Disclosure Statement is intended to be in full compliance with the rules, but should the Examiner find any part of its required content to have been omitted, prompt notice that effect is earnestly solicited, along with additional time under Rule 97(f), to enable Applicant to comply fully.

Respectfully submitted,



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**Date: July 20, 2001**